## MSCP QUALITY ASSURANCE SUBGROUP 2023-24 WORKPLAN



| Impact – what will<br>success look<br>like?  | What do we need to do?  | Lead                              | Timeframe  |  |  |
|--|---|-----------------------------------|--|--|--|
| 1. DELIVER A CONSISTENT AND TRANSPARENT APPROACH TO QUALITY ASSURANCE ACROSS THE PARTNERSHIP |   |                                   |  |  |  |
|  | <ul> <li>1.1 Oversee multi-agency audit programme for 2023-24, to include:</li> <li>Undertake Section 11 multi-agency audit and support agencies to develop and implement actions in response</li> <li>Deliver multi-agency thematic audits, with support from relevant Sub-Groups</li> <li>Ensure the voice of the child and family is captured wherever appropriate within audits</li> </ul>                      | Chair<br>Business<br>Support Unit | Arthur/Star recommendations<br>by September 2023<br>Section 11 by December 2023<br>Neglect audit by March 2024 |  |  |
| Children are kept  | 1.1 Oversee a programme of independent scrutiny delivered by independent scrutineer and young scrutineer.   | Chair<br>Business<br>Support Unit | March 2024   |  |  |
| safe by excellent<br>safeguarding<br>practice  | 1.2 Seek assurance of partners on plans in relation to Quality<br>Assurance activities in place across the partnership in response to<br>new data, emerging trends or learning from reviews   |                                   | March 2024   |  |  |
|  | <ol> <li>1.3 Review themes relevant to the partnership emerging from single agency audits, including:</li> <li>Any audits that partners have undertaken with shared safeguarding learning to come to the subgroup.</li> <li>Reviewing audits taking place across agencies to promote shared safeguarding learning.</li> <li>Reviewing audits to gauge how well the voice of the child has been captured.</li> </ol> | QA Sub-Group                      | March 2024   |  |  |

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|  | 1.4 Partners to oversee the Quality Assurance performance data set<br>and to identify areas of emerging themes and trends.   | QA Sub-Group                             | Quarterly    |  |  |
|  | 1.5 Refresh QA performance data set, taking into account request from previous sub-group meetings.   | Performance<br>Manager with<br>Sub-Group | October 2023 |  |  |
| 2. OVERSEEING MULTI-AGENCY QUALITY ASSURANCE PROCESSES AND IMPLEMENTATION OF LEARNING                            |  |  |              |  |  |
| Learning from<br>current practice<br>and reviews is<br>embedded into<br>partnership<br>working going<br>forwards | 2.1 Oversee the MSCP <b>response to serious incident notifications</b> , including delivery of rapid reviews within Working Together timescales and subsequent commissioning of LCSPRs where required. | Business<br>Support Unit                 | March 2024   |  |  |
|  | 2.2 Oversee the delivery of actions from <b>learning reviews</b> (working with other sub-groups) and escalate barriers where required.   | QA Chair/Sub-<br>group                   | March 2024   |  |  |
|  | 2.3 Oversee the delivery of actions from <b>thematic scrutiny and multi-agency audits</b> (working with other sub-groups) and escalate barriers where required.  | QA Chair/Sub-<br>group                   | March 2024   |  |  |